

Preliminary Technical Bid Evaluation (Eligibility Stage) for ERP Solution

RFP No: IITG/S&P/273/2026/258 **Date:** 27.05.2026

Name of the Proposal: Notice Inviting RFP for Procurement, Implementation and Maintenance of Cloud-Based ERP System for Student Fees and Dues Management at Indian Institute of Information Technology Guwahati.

RFP in Two bid system were invited for the above mentioned consultancy in offline mode and giving notice in the newspaper (The Assam Tribune) and in the Institute's website.

A committee for the evaluation of the received bids was constituted by the Competent Authority as below:

1. Dr. Pallav Barua, Registrar
2. Dr. Sudip Biswas, AD R&D
3. Mr. Ratul Goswami, SAO
4. Dr. Subhasish Dhal, AP, CSE, Dean, Admin's nominee
5. Mr. Amit Kr. Sharma JA, R&D, Registrar's nominee
6. Mr. Injamul Hussain, JA, AA-UG, Registrar's nominee
7. Dy Registrar, F&A

Offline bids were opened on 30.07.2026 at 15:00 hrs. The following 3 bids have been received:

1. National Cooperative Consumers' Federation of India Ltd.
2. Guj Info Petro Ltd.
3. Serosoft Solutions Pvt. Ltd.

The technical bids submitted by the participating bidders were opened and scrutinized by the Tender Evaluation Committee. The proposals were evaluated strictly against the mandatory Eligibility Criteria outlined in Section 4 (Clauses 4.1 to 4.5) of the RFP document.

Following the detailed assessment of the submitted technical documents, the eligibility status of the respective bidders is as follows:

S.No.	Name of the Bidder	Eligibility Status	Remarks / Reason for Disqualification
1	National Cooperative Consumers' Federation of India Ltd.	Qualified	Met all mandatory legal, experience, financial, and capability requirements as per Section 4.
2	Guj Info Petro Ltd.	Disqualified	Failed to meet the mandatory Technical Experience requirement (Clause 4.2). The bidder has submitted relevant documentation for only 1 similar implementation, whereas the RFP mandates a minimum of 3 similar ERP implementations in Central Govt. educational institutions/Govt. Universities/Deemed Universities in India.

3	Serosoft Solutions Pvt. Ltd.	Disqualified	Failed to comply with the standard two-bid system format. Mandatory technical documents required for evaluating Clauses 4.1, 4.2, and 4.3 were submitted inside the (Envelope 2) sealed financial bid envelope as per submitted eligibility checklist. As financial bids cannot be opened during this stage, the technical eligibility could not be verified.
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The detailed evaluation report can be seen in **Annexure-I**, enclosed.

In accordance with Section 10.4 of the RFP, the shortlisted and qualified bidder, "M/s National Cooperative Consumers' Federation of India Ltd.", is hereby invited to participate in the Live ERP Demonstration stage.

The date and time for the demonstration will be communicated to the bidder separately via email.



(Dr. Pallav Barua)

Member-I



(Dr. Sudip Biswas)

Member-II



(Mr. Ratul Goswami)

Member-III



(Dr. Subhasish Dhal)

Member-IV



(Mr. Amit Kr. Sharma)

Member-V



(Mr. Injamul Hussain)

Member-VI

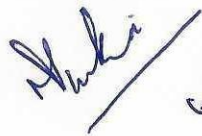


(Mr. Mriganka Dutta
Saikia)

Member-VII

Annexure -1

S.No.	Category	Eligibility Criteria / Parameter	Reference Clause	Supporting Document Required	National Cooperative Consumers' Federation of India Ltd.	NCCF Remarks	Guj Info Petro Ltd.	GIPL Remarks	Serosoft Solutions Pvt. Ltd.	Serosoft Remarks
1	Legal	Is a single entity (Consortium bidding is not permitted)	4.6	Declaration	yes		yes		yes	
2	Legal	Company registered under Companies Act, 2013 OR Partnership Act, 1932	4.1	Company Registration Certificate	Registered under multi state co op societies act		yes		No	As per submitted eligibility checklist Bidder has submitted documents pertaining to technical evaluation inside the (Envelope 2) financial bid packet which is under sealed envelope. The tender was invited in a two bid system format. Hence, couldn't be verified.
3	Legal	In operation for a minimum of 5 years as of the RFP date	4.1	Company Registration Certificate	31.03.2006		15.01.2001		No	
4	Legal	Possesses valid PAN and GST registration	4.1	PAN Card copy & GST Certificate	yes		yes		No	
5	Legal	Not under liquidation, receivership, or bankruptcy proceedings	4.1	Declaration / Auditor Certificate	yes dated 10.07.2026		yes dated 10.07.2026		No	
6	Experience	Minimum 5 years of experience in developing/implementing ERP solutions	4.2	Work Orders / Completion Certificates	Yes		yes		yes	
7	Experience	Implemented similar ERPs in at least 3 Central Govt/Govt Univ/Deemed Univs in India	4.2	Work Orders / Completion Certificates	yes (3)		No (1)	Only 1 experience of similar nature.	yes (3)	
8	Experience	At least one implementation completed within the last 2 years	4.2	Completion Certificate	yes		yes		No	Couldn't be verified
9	Experience	Provided client contact details for verification	4.2, 4.5	Client Contact Details	yes		yes		yes	
10	Financial	Average annual turnover >= INR 5 Crores from ERP in the last 3 FYs	4.3	Turnover Certificate from Statutory Auditor	yes		yes		No	As per submitted eligibility checklist Bidder has submitted documents pertaining to technical evaluation inside the (Envelope 2) financial bid packet which is under sealed envelope. The tender was invited in a two bid system format. Hence, couldn't be verified.
11	Financial	Submitted audited financial statements for the last 3 FYs	4.3, 4.5	Audited Financial Statements	yes		yes		No	
12	Financial	Financially solvent with positive net worth	4.3	Audited Financials / Auditor Certificate	yes		yes		No	








13	Capability	Dedicated tech support team with at least 5 certified professionals	4.4	Technical Team Profile and Certifications	yes		yes		yes	
16		ISO 9001:2015 Certificate (if available)	4.5	ISO 9001:2015 Certificate	yes		yes		yes	
17		ISO 27001 Certificate (if available)	4.5	ISO 27001 Certificate	yes		yes		yes	
18		CMMI Certificate (if available)	4.5	CMMI Certificate						
19	Mandatory	Declaration of No Blacklisting	4.5	Declaration Document	yes		yes		yes	
	RESULT	OVERALL ELIGIBILITY (Pass / Fail)	Sec 4	All criteria must be met to Pass	Technically Qualified		Technically Not Qualified		Technically Not Qualified	

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Satish Gormani

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Sas Rana DR 1

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Hankin